

# WE MAKE THE COMPLEX CLEAR SO YOU CAN MAKE INFORMED DECISIONS

Clarity's expert team draw insights from their experience across a wide range of business disciplines including law, OHS, psychology, human resources and insurance.

The Clarity team has extensive experience working with insurers and claims agents, self-insurers, large employers, and law firms and understands their varying needs and priorities.

# PERSONAL INJURIES FACTUAL INVESTIGATIONS

Your investigations will be conducted with care, to ensure minimal impact while gathering all necessary information. We are conscious of the experience of all witnesses involved, and operate with transparency, empathy and regard for their time.

You will receive consistency, high quality and fast turnaround from our Factual Investigators, the majority of whom are directly employed by Clarity, rather than operating as contractors. We invest heavily in training and upskilling our investigation team.

With ten female Investigators, we are reliably able to offer either a trauma-informed male or female interviewer in matters where this would be prudent.

#### **EXPERTS IN:**

Factual Investigations
Surveillance
Online Investigations
Process Serving

## SURVEILLANCE & ONLINE INVESTIGATIONS

#### **Online Investigations**

Initial social media and other desktop searches are conducted on every investigation, and detailed desktop investigations can be arranged to assist you in deciding whether surveillance is warranted.

#### **Surveillance Investigations**

Licensed and highly-trained private investigators conduct discreet and confidential observations of subjects' activities, in accordance with legal requirements and codes of conduct.

Investigations are commenced in a timely manner and we offer you flexible and prompt updating via email or telephone, depending on your preference. In urgent matters, you can access footage via our secure video vault link.

### **PROCESS SERVING**

Our dedicated case management team ensure the accurate and efficient preparation of legal documents, whilst our Internal Legal Counsels allow affidavits to be sworn without delay.

We serve documents all throughout Australia.



### **CLARITY TEAM**



Vincent Quattropani BEc, CA, FGIA, MHRI Founder & Director



Mathew Seeto MOHS, BBUS, JP CEO



Jane Burns PhD, BA (Hons), GAICD Strategic Advisor



Peter Donegan BA, LLB Manager - Factual Investigations



Sheena Preston Manager - Surveillance, Process Serving & Online Investigations



**Stephanie Matthews**BA
Manager - Quality Systems



Martin Gannoni BA, LLB Senior Consultant



**Brianna Date**BA (Psych), JD
Factual Investigator,
Lawyer

Clarity Workplace Solutions is part of the Clarity+ Group of companies working together to build better workplaces.













